#### **CURRICULUM VITAE**

I have experience in administrative roles, however, my true passion has always been in programming and development, and I have strong attention to detail and inclination for problem-solving. To build upon this interest, I have recently graduated from a coding Traineeship as a full stack developer including completing 2 real-world projects successfully to specification using a wide range of programming languages. I have excellent customer service, communication, teamwork and organisation skills and a strong work ethic. I am looking forward to establishing a career in the development field where I can prove myself as an asset.

## **PERSONAL DETAILS**

NAME: Nadia Qadir

**RESIDES**: Glasgow

TRANSPORT: Public Transport

**RIGHT TO WORK**: British Citizen

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CODING TRAINEESHIP IT Career Switch Ltd

Coding Traineeship - Full stack developer

1-year program

During the traineeship I had to demonstrate a very competent level of the following programming languages and technical skills

• HTML5, CSS3, JavaScript

- PHP, SQL, React, jQuery
- Python, Node.js, Bootstrap
- Command line Git, Github
- Remote API access

#### **DEVELOPMENT EXPERIENCE:**

Below are the two briefs of development projects I completed with IT Career Switch which can be found in my bio: https://nadiaqadir.co.uk/

### Portfolio Project #1: "Gazetteer"

The specification was to reply to a website specification for a map-based app to provide information on countries, with a focus on a "mobile-first" development. Preferably using a framework, to then develop HTML, CSS and JavaScript with JQuery modules that use PHP server-based components to source data from third-party APIs (Geonames, OpenWeather). The solution is assessed on its delivery to specification, functionality, and usability.

#### Portfolio Project #2: "Company Directory"

A more rigorous reply to this specification was required as a user requirements document was needed to be prepared which, when signed off, triggers the release of SQL allowing to develop a "mobile-first" application to maintain a company personnel database (MySQL). Sign off is only achieved upon the student supplying an independently witnessed document providing confirmation of the system's ability to perform error-free.

## **CAREER HISTORY:**

#### Study break

• During this time, I began studying coding and completed projects to gain practical experience with these technologies. I am now immediately available for any junior roles in the development field.

### 2021 – 2022 POSITION HELD:

# NHS COVID Vaccination Helpline Call Handler

- Developed strong communication and customer service skills by assisting individuals with their vaccination inquiries
- Provided accurate information, handled a high volume of calls, and addressed concerns with empathy and efficiency
- Managed sensitive information, worked under pressure, and navigated complex healthcare systems
- Significantly enhanced problem-solving abilities and commitment to supporting public health initiatives

2017 - 2021

#### Career break to start a family

# **2015 – 2017 POSITION HELD:**

### Discount School Furniture Administrator

- Automated office operations and managed client correspondence, record tracking, and data communication
- Coordinated materials for program needs, including physical files, tracking spreadsheets, and update reports
- By resolving issues quickly and effectively, elevated customer satisfaction ratings
- Worked closely with the CEO to provide administrative support

# **2013 – 2015 POSITION HELD:**

## Bling Home Furniture Receptionist Administrator

- Mitigated financial discrepancies by accurately monitoring payroll, credit card purchases, invoicing, and budgeting
- Increased office organisation by developing more efficient filing systems and customer database protocols
- Helped less experienced staff manage daily assignments and organise files, developed spreadsheets, faxed reports, and scanned documents

**EDUCATION:** 

2010 – 2012 Luton Sixth Form College

Three A-Levels

2005 – 2010 Ashcroft High School

Eight GCSEs (Grade: A - C)